



**SSVR Board Meeting Minutes – Oct. 23, 2023**

**Approved on Jan. 30, 2024**

Meeting was called to order by president Cheryl Hill at 10:26 a.m.

Board members Cheryl Hill (CH), Larry Thompson (LT), Tom Jacobs (TJ), Michael Alperovich (MA) and Dennis Palmer (DP) were present. Property manager Maria Mitchell (MM) was also in attendance.

**NEWW BUSINESS**

2023/2024 Budget Review - review of income and expenses for SSVR. SSVR paid over \$198,000 to SSCA during 2023. MA suggested looking into voice over internet as a way of saving money in the future. Motion to accept the financials as presented was made by DP, seconded by LT, all agreed.

Rental Advisory Committee - will continue with this committee into 2024 with Skip Clark as the chairperson.

Owner's Bookings - much discussion on reducing the commission paid on owner's bookings. Currently charging the owner 10%, the consensus is that this should be reduced to 7%. Also, the commission is currently based on the published amount for Sea Shell. It seems more reasonable to use the discounted rate that the owner is receiving. However, MM stated that it would be very difficult for the office to know what is being charged for each booking. We need to review this further to come up with a workable solution. However, we decided to go ahead and reduce the commission rate. TJ made a motion to reduce owner's bookings from 10% to 7%, seconded by DP, all agreed.

Process Improvement - Kelly Burgess led the discussion on the benefits to be derived from a process improvement study for Sea Shell. She will pursue quotes from various firms to give us an idea of the timing and expense involved. LT suggested looking into the RNS program to see if they have any additional utilities that might be of benefit to Sea Shell.

Motion to adjourn the meeting was made by TJ, seconded by DP, all agreed.  
Meeting was adjourned at 11:10 a.m.

Respectfully Submitted,  
Dennis Palmer - Secretary of the Board for SSVR